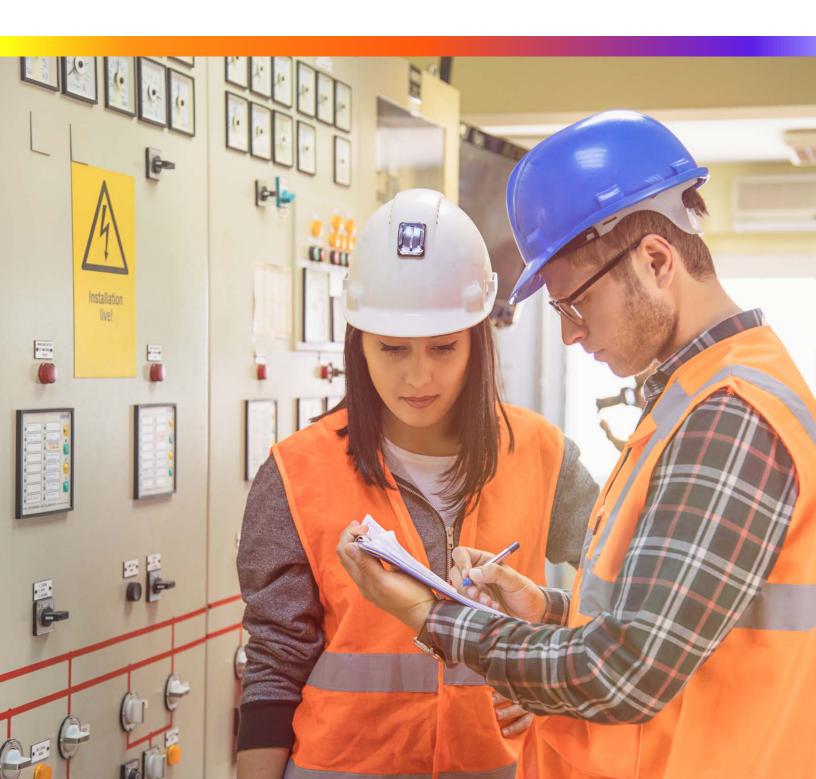


Critical Facility & Advanced Solution Services



Why critical facility & advanced solution services?

- Reduces chance of human error Allocating personnel correctly and offering continuous training
- **Optimizing processes** Developing well-documented programs to mitigate operational risks
- Behavior and best processes Meeting reliability and availability objectives over the long term
- **Productivity** Improvement of PUE, equipment functioning and life cycle
- **Continuity** Ensuring capacity and anticipating growth needs (DCIM)
- Financial management Maximizing investment in critical infrastructure and minimal TCO



Understanding customer expectations

Sole Point of Contact (SPC):

Maximize uptime:

resources

The focal point of coordination for all critical infrastructure activities

Peace of Mind: Clients need to be calm in order to concentrate on their core business and experience



Better use of resources: Outsource services to experts to ensure a better use of client

Avoid interruptions, greater reliability and less recovery time



Greater energy efficiency: Reduce the consumption of energy and improve general equipment performance

Mitigate risks: Programs that improve current processes



Critical facility & advanced solution services

We offer proactive handling, operation and maintenance services for data centers and critical infrastructure.

- We follow industry best practices
- We have highly trained personnel who comply with rigorous maintenance programs to track opportunities using a management system (MMS).
- Our services follow procedures that ensure reliable, secure, efficient and profitable facilities.

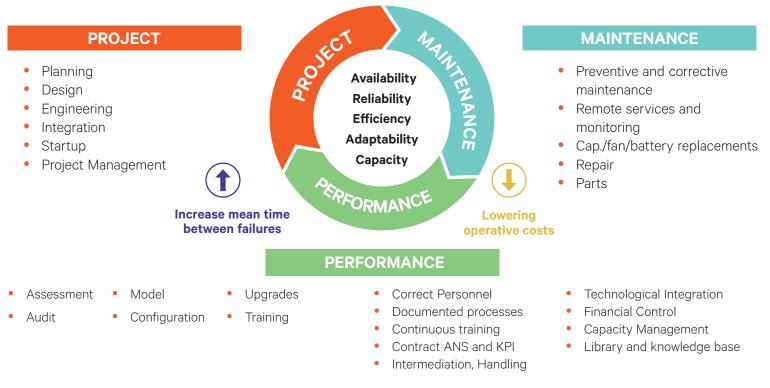


Service Levels	Thermal	Energy				Other Systems (Handling)			
Level 1 (Outstanding personnel)	A/C, Precision, Chiller and Comfort	UPS and BB	Generator Set	Medium Voltage Cell	Distribution panel boards	Fire Protection	Loading Test Bank	Cleaning of rooms, ducts,	Structured wiring and cabinets
	Extractor and Injector	_	SWG - ATS or STS		PDU	1 	Lightning, Tk humification,	boxes, trays ditches.	Fiber Optic wire
					Rectifiers		Daily Tk	Ground system	
Level 2 (Equipment and Chiller stop using SOP)	A/C, Precision and Chiller	UPS and BB	Generator Set	Medium Voltage Cell	Distribution panel boards	Fire Protection	Loading Test Bank	Built-in Automatic Control - BMS	
			SWG - ATS or STS		PPC / PDU / PDM				
Level 3 (Predictive)	CFD and Thermography analysis		BB measurement with Alber	Analysis of vibrations	Analysis of air and water particles				
	A/C Analysis	Analysis of Power System							
	Analysis of Energy Quality								
	Security Audit								
	Administration Management under standards and best practices								

Service Capabilities

A complete life-cycle approach to service, from project launch to ongoing maintenance, performance optimization, and integration of industry best practices in Critical Facility & Advanced Solution services, ensures the lowest operating cost and increases mean time between failures.

Increase service capabilities throughout the life cycle to mitigate risk





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